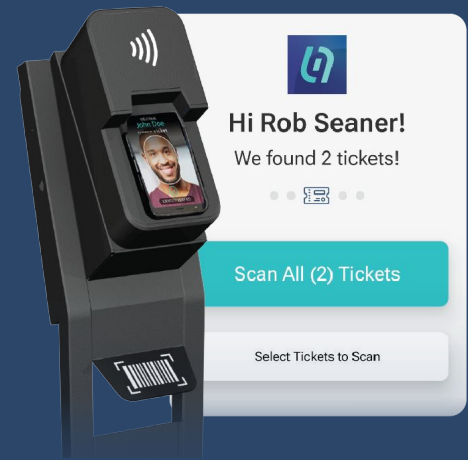


Facial Ticketing

Providing live entertainment venues with opt-in facial authentication solutions that enable seamless entry for patrons



ABOUT WICKET

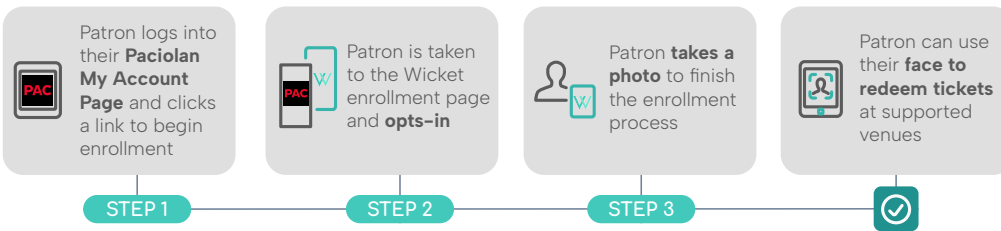


Wicket, an official partner of Paciolan, is a privacy-first facial authentication provider that streamlines event entry with frictionless solutions.

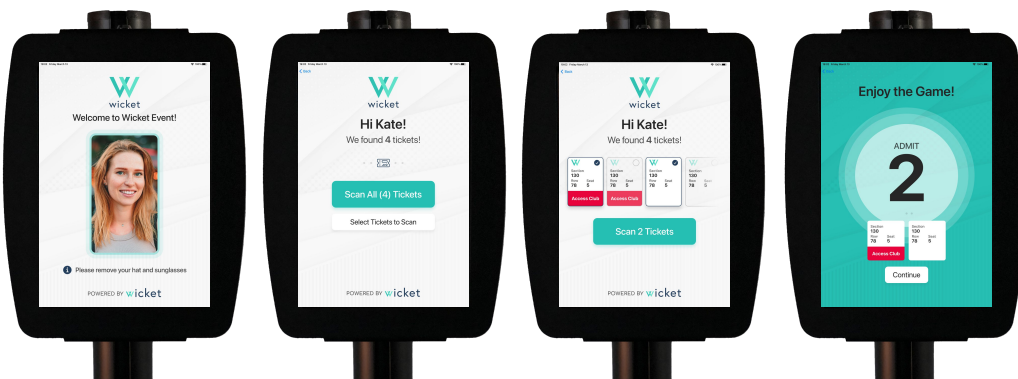
Overview

This partnership unlocks a fast, frictionless entry experience where patrons can simply walk in using their face. No lines, no devices, no hassle. Combined with flexible deployment options and a seamless user journey, it empowers venues to elevate the patron experience.

How Enrollment Works



How Ticket Redemption Works



BENEFITS

Easy One-Time Enrollment
Users can take a selfie and link their tickets in **less than 1 minute**

Enhanced Experience
Patrons are greeted by name, and has a **9.3 out of 10** fan experience rating

4x Faster Entry
Less than **1 second to identify** and capable of **40+ patrons per minute**

Easy For Ticket Staff
Intuitive setup, management, and usage **streamlines ticket operations** for staff

Individual or Group Entry
Groups with **1 - 40 tickets** can enter with a **single scan**

Flexible By Design
Wicket can operate natively on Janam XT4 or iOS devices, and **branding is fully customizable**

Skip the Digital Wallet
Bypasses the need for patrons to **manually add tickets to a digital wallet**

FREQUENTLY ASKED QUESTIONS

Are there data privacy concerns using Wicket?

- No, Wicket is compliant with [all relevant regulations and standards](#) and trusted by dozens of organizations

How is data used and stored?

- Data is **only used to validate patron identity** to assist with event entry
- Data is **customer owned**, and is **not shared with 3rd parties**
- Biometric data is **fully encrypted**, only embeddings stored on-device

Does everyone in a group have to enroll?

- **Only the ticket holder** needs to enroll, guests can enter with them

What happens if a ticket is transferred or sold?

- When identified, patrons **only see tickets they own at that moment**
- New ticket holder can separately enroll in facial ticketing

Is it difficult for ticketing staff to operate?

- Intuitive identification and redemption workflow **makes it easy to use**

Can patrons opt-out after they've opted-in?

- Yes, enrolled users **can opt-out at any time** from the Wicket system

Do patrons still need to add tickets to a digital wallet?

- No, use of Wicket **bypasses the need to add tickets** to a digital wallet

Have a question that wasn't answered here?

- Reach out to us at hello@wicketsoft.com

WHY WICKET?

W Privacy-First

The Wicket platform **prioritizes data privacy** and adheres to the highest industry standards

W Industry Leader

Wicket technology is used by over **1 million people** and has enabled over **8 million transactions**

W Built For Live Events

The Wicket platform is **purpose built for the specific needs** of the live event industry

W Seamless Integrations

Wicket has **dozens of turn-key integrations in place**, including with Paciolan for ticketing

W Scales to Your Needs

Wicket can **easily scale** from a single entry point to a venue-wide deployment

Scan the QR code below or [click here](#) to learn more

